

Hi FCC,

Please don't disappoint us by rewarding 2 horrible companies who so clearly have no regard for quality customer experience by allowing them to become even more powerful. As the Internet and online services become a bigger and bigger part of citizens' lives, it also becomes more and more economically vital for each of us to have quality service. We take classes and do homework online now. We work via telecommuting. We manage our small businesses online, find doctors and insurance online, we even pay our taxes online. Allowing the merger will make us feel even more powerless and helpless as consumers than we already are.

I know you must hear a lot of anecdotal stories, but let's look at some meta data. Below is a screenshot of a Google search for "Yelp.com: Comcast" and one for "Yelp.com: Time warner" – as you notice, average service stores for both companies are rated at 1 to 1.5 stars. For someone who isn't a frequent user of Yelp, let me just say that's insanely low because 1 star is literally the lowest rating you can give. As a restaurant, you probably have to give your customers food poisoning all the time to get that rating.

So please, reject this merger. It is absolutely an obscenity. And to quote Supreme Court Justice Potter Stewart's famous conclusion, "I know it when I see it." You should have that same gut feeling about the antitrust issues as stake here.



